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CHEYENNE LIGHT CREWS ARE PREPARED FOR STORM

Electric and natural gas safety advisory from Cheyenne Light, Fuel & Power

CHEYENNE, Wyo., February 2, 2012 — Cheyenne Light, Fuel & Power reminds customers to stay safe during hazardous winter weather conditions and offers tips to prepare customers if there are weather-related electric service interruptions. With the forecast for severe weather Thursday afternoon, Cheyenne Light, Fuel & Power is prepared for any weather-related service issues and outages.

The National Weather Service is forecasting several inches of snow in Cheyenne and surrounding areas on Thursday and Friday.

Although a key component of the company's preparedness includes constant monitoring of weather forecasts, much of the company's ability to respond quickly is the result of actions Cheyenne Light takes before a storm actually hits, including:

- Developing staffing plans to provide 24-hour outage response and a 24-hour service outage center that dispatches Cheyenne Light crews.
- Coordinating efforts with local emergency officials if a Cheyenne-Light-served community is damaged.
- Providing ongoing service restoration updates to customers.

"Safe, reliable service is our priority. We regularly inspect and maintain our system to ensure reliability and safety," said Dan Tinney, manager of gas operations.

Regardless of whether power is on or off, never touch or attempt to pick up a fallen power line, and keep children and pets away. Assume any downed power line is energized. Do not attempt to rescue someone in contact with a power line.

Tinney advises customers to be alert, and if a customer smells natural gas, he or she should leave the home immediately and call Cheyenne Light on a cell phone outside the house or from a neighbor's phone. Customers should not use the phone in the house where they smelled of gas or turn off any lights as they leave the house.

Report service interruptions, natural gas odors or downed power lines to our 24-hour emergency and service outage toll-free number at 800-246-1109.

If power does go out, Cheyenne Light, Fuel & Power offers the following advice to customers:

- First, see if your neighbors have lights. If they do, check for blown fuses or a tripped circuit breaker in your home. If your neighbors don't have lights or you can't locate the problem, contact Cheyenne Light at 800-246-1109. Cheyenne Light's outage reporting system is automated, so when customers go through the process over the phone, the system logs their outage information, and Cheyenne Light will dispatch crews to restore power as quickly as possible.
- Leave a lamp or radio switched on so you'll know when electric service is restored.
- Flip your porch-light switch on. This will help speed the power restoration process, as Cheyenne Light crews will be able to quickly confirm that your power is back on without knocking on your door.
- Do not open your refrigerator or freezer more than is necessary. Undisturbed food will remain frozen in most freezers for up to 48 hours.
- Do not use charcoal grills to heat your home or for cooking indoors. Dangerous carbon monoxide fumes can build up and cause serious injury or death.
- If you use a portable generator, follow the manufacturer's safety and operating guidelines. Be sure to operate the generator in a well-ventilated area. Never operate a generator inside your home or in your garage. Again, dangerous carbon monoxide fumes can build up and cause serious injury or death.
- Because carbon monoxide is odorless, colorless and tasteless, have a carbon monoxide detector with fresh batteries installed to warn you of potentially dangerous levels of carbon monoxide.

More information about electric and natural gas safety can be found at www.cheyennelight.com.

Cheyenne Light, Fuel & Power Company

Cheyenne Light, Fuel and Power Company, a subsidiary of Black Hills Corp. (NYSE: BKH), serves 39,000 electric customers and 34,000 natural gas customers in the greater Cheyenne, Wyo., area. Black Hills Corp. — a diversified energy company with a tradition of exemplary service and a vision to be the energy partner of choice — is based in Rapid City, S.D., with corporate offices in Denver and Papillion, Neb. Black Hills Corp. serves 762,000 natural gas and electric utility customers in Colorado, Iowa, Kansas, Montana, Nebraska, South Dakota and Wyoming, and its non-regulated businesses generate wholesale electricity, produce natural gas, oil and coal, and market energy. Black Hills' 2,100 employees partner to produce results that improve life with energy. More information is available at www.blackhillscorp.com.